

YOU HAVE THE RIGHT TO A FAIR HEARING ABOUT YOUR BENEFITS

What is a Fair Hearing and why should I ask for one?

A Fair Hearing gives you the chance to tell why you think there has been a wrong decision about your application or benefits. At the hearing, a hearing officer will hear from you and the agency to find out if the decision was right or wrong. You may bring a friend or family member with you to the hearing. You may also be able to get free legal help. To learn more about free legal help, call 1-800-472-1638.

Can I keep my benefits while I wait for my hearing?

Yes, if you are already getting benefits and if you ask for a hearing before your benefits change, you can keep getting the same benefits until the hearing officer makes a decision. If the hearing officer decides that the agency was right, you may need to return the extra benefits that you got after your benefits were supposed to change.

How do I ask for a hearing?

You can ask for a fair hearing and/or a hearing request form by calling the Great Rivers Consortium at 888-283-0012. Or you can get a request form at www.dhs.wisconsin.gov/em/customerhelp. You can send the form or a letter asking for a hearing to the Division of Hearings and Appeals, PO BOX 7875, Madison WI 53707-7875

How long do I have to ask for a hearing?

The Division of Hearings and Appeals must get your request for a hearing about the decision on the Notice of Decision letter that you are requesting a fair hearing about. Please read the notices as each notice has a different date that the hearing must be requested by.